

PRIVACY-STATEMENT

(!) This document is a translation from Dutch. The original document is located at <https://www.kbsvastgoedbeheer.nl/privacy/> .

The Dutch document will always prevail over the translated version.

“KBS Vastgoedbeheer BV”

Located at “Van Welderenstraat 100a, Nijmegen”

is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://www.kbsvastgoedbeheer.nl/> / Van Welderenstraat 100a
6511 MS Nijmegen. Phone number: +31 24 737 0289

Kelly Hendriks de Grood is the Data Protection Officer of KBS Vastgoedbeheer B.V. She can be reached via info@kbsvastgoedbeheer.nl

Personal data that we process

KBS Vastgoedbeheer B.V. processes your personal data if you are using our services and / or if you're providing this information to us yourself.

Below is an overview of the personal data we process:

- First and last name
- Gender
- Date of birth
- Birthplace
- Address data
- Telephone number
- E-mail address
- IP address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone
- Information about your activities on our website
- Data about your surfing behavior across various websites (eg because this company is part of an advertising network)
- Internet browser and device type
- Bank account number

Special and / or sensitive personal data that we process

KBS Vastgoedbeheer B.V. processes the following special and / or sensitive personal data of you:

- citizen service number (BSN)

For what purpose and on what basis we process personal data

KBS Vastgoedbeheer B.V. processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and / or advertising brochure
- We can call or e-mail you if necessary to carry out our services
- Inform you about changes to our services and products
- Give you the opportunity to create an account

- KBS Vastgoedbeheer B.V. analyzes your behavior on the website in order to improve the website and to adapt the range of products and services to your preferences.
- KBS Vastgoedbeheer B.V. follows your surfing behavior across various websites with which we adapt our products and services to your needs.
- KBS Vastgoedbeheer B.V. also processes personal data if we are legally obliged to do so, such as information we need for our tax return.

Automated decision-making

KBS Vastgoedbeheer B.V. does not take decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without a person (for example an employee of KBS Vastgoedbeheer B.V.) sitting between them.

How long we store personal data

KBS Vastgoedbeheer B.V. does not store your personal data longer than strictly necessary to realize the purposes for which your data is collected. We maintain the required data as long as the service lasts. These are then archived until the statutory retention period has expired. The data is then destroyed.

Sharing personal data with third parties

KBS Vastgoedbeheer B.V. shares your personal data with various third parties if this is necessary for the execution of the agreement and to comply with any legal obligation. With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data.

KBS Vastgoedbeheer B.V. remains responsible for these processing operations. KBS Vastgoedbeheer B.V. also provides your personal data to other third parties. We only do this with your express permission. KBS Vastgoedbeheer B.V. works with and has agreements with the following companies:

Owner / landlord rented property concerning person

Informant Software, Kwaklaan 9 2291 AT Wateringen

Erwin Thoonen Makelaardij, Arksteestraat 13 6511 MX Nijmegen

Electrical service Rob, Heerbaan 144 6566 EV Millingen aan de Rijn

Marco Janssen installations, Tolhuis 33-34, 6537 NL Nijmegen

Hijmans Sewer Technology, Steiger 25 6581 KZ Malden

Vebeco Software development, Borgshof 34 6067 DA Linne

Konings Meeuwissen Accountants & Tax Advisers, Keizer Karelplein 1 6511 NC Nijmegen

Envolutions, Tarweweg 1F 6534 AM Nijmegen

In some cases maintenance work will be carried out by a company other than the above. The tenant has given permission to provide his or her telephone number and / or e-mail address at the start of the rental agreement in this case.

Cookies, or similar techniques, that we use

KBS Vastgoedbeheer B.V. uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. KBS Vastgoedbeheer B.V. uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work well and to optimize it. In addition, we place cookies that keep track of your browsing habits so that we can offer customized content and advertisements.

On your first visit to our website we have already informed you about these cookies and we have asked you for permission to place tracking cookies. This allows organizations to show their website visitors for example targeted advertisements or see if you are coming from Facebook.

You can opt out of cookies by configuring your internet browser in a way that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

The following other cookies are placed on this website:

Cookie: Googly Analytics

Name: _utma / _gid / _ga

Function: Analytical cookie that measures website visits

Storage period: 2 years

Cookie: KBS Vastgoedbeheer

Name: cookieconsent_status

Function: store preference for tracking cookies

Retention period: 1 year

Cookie: KBS Property Management

Name: Disable_All_Cookies

Function: Do not use all cookies except these

Retention period: Current session

View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by KBS Vastgoedbeheer BV and you have the right to data portability. This means that you can submit a request to us to send the personal information we archive from you or another organization mentioned by you in a computer file.

You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to info@kbsvastgoedbeheer.nl.

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request.

KBS Vastgoedbeheer B.V. also wants to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>.

How we protect personal data

KBS Vastgoedbeheer B.V. takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of abuse, please contact our customer service or via info@kbsvastgoedbeheer.nl.